

FOR STUDENTS

Queensland Agricultural Training Colleges (QATC)

Including Longreach Pastoral College (LPC), Emerald Agricultural College (EAC), and Statewide Training (previously referred to as Rural Training Queensland (RTQ))

FAQs

Will my course go ahead in 2019?

You should check with QATC whether your course will be delivered in 2019. QATC can be contacted on enquiries@qatc.edu.au.

Can I graduate as planned?

Yes, all students will have the opportunity to complete their course. Nearly all existing students should be able to finish the course they are currently enrolled in through QATC.

If students do not complete their course before QATC ceases deliver, students will be supported to transfer to an alternative training provider.

Will I get a statement of attainment?

Yes – QATC will continue to issue a statement of attainment to students who withdraw from their training or complete a course.

QATC will also continue to issue certificates and diplomas for current students who complete a course.

I am an apprentice or trainee. What do I do?

Your apprenticeship and traineeship (including school-based) will continue as normal into 2019.

DESBT will monitor the progress of your apprenticeship or traineeship in 2019.

If your apprenticeship or traineeship is not close to completion as the QATC closure approaches, you and your employer will be helped to transfer to another training provider. At this time, QATC will assist you to ensure your training record is updated and will issue a statement of attainment.

DESBT or your Australian Apprenticeship Support Network provider will provide this support to you and your employer.

More information on completing apprenticeships and traineeships is available at:

www.training.qld.gov.au/apprenticeshipsinfo

I am doing my training through Skilling Queenslanders for Work. What do I do?

Your Skilling Queenslanders for Work project will continue as usual. You will be able to complete any training that is part of the project as planned.

I am a school student. What do I do?

If your training is scheduled to continue into the 2019 school year, QATC will work with your school to ensure that either QATC or another suitable training provider provides the training you need to complete your course.

I am a residential student at Emerald or Longreach. What do I do?

Like other students, you will be able to complete your course at QATC or be supported to transition to another provider. You will be advised directly by QATC about student accommodation options for 2019.

What options do I have if I fail a subject?

If this happens, students will be able to re-sit the subject in 2019 prior to QATC ceasing operations.

If this is not possible within this timeframe, students will be able to transfer to an alternative training provider to complete the required training.

I have paid the full cost of my training. What do I do?

If you have not received a government subsidy for your training, you are referred to as a fee-for-service student. You will not be financially impacted by the changes at QATC.

If you have not completed your course by the time QATC ceases delivery, QATC will work with the Australian Government's Tuition Assurance Scheme or Tuition Protection Service to help you transfer to a similar provider at no cost to you.

I have a VET Student Loan. What do I do?

There will be no changes to your VET Student Loan while you continue your studies with QATC.

Can I keep my VET Student Loan if I transfer to a new training provider?

Yes, but generally only if your new training provider is approved by the Australian Government to offer VET Student Loans and you must have a remaining loan amount within the cap of the course. If you have a VET Student Loan, assistance to transfer this loan will be provided for as part of the support available to each student affected by the eventual closure of QATC. Advice for all VET Student Loans is available from the Australian Government's Department of Education and Training on 1800 020 108 and at www.education.gov.au/vet-student-loans

What options are available if I want to do further studies in agriculture?

Queensland has a strong network of training providers that deliver rural training. TAFE Queensland, CQUniversity and a range of other training providers deliver rural training across Queensland.

The Queensland Skills Gateway provides information on available courses, training providers, government funding and career pathways at: www.skillsgateway.training.qld.gov.au

The Student Guide may also assist you to choose the right training provider for you, as it contains useful information for training consumers and is available at:

www.training.qld.gov.au/training/courses/studentguide

How do I find a new training provider?

Existing students will be supported to complete their studies at QATC where possible.

If you do require a new training provider, the Queensland Skills Gateway provides information on available courses, training providers, government funding and career pathways at:

www.skillsgateway.training.qld.gov.au

The Student Guide may also assist you to choose the right training provider for you, as it contains useful information for training consumers and is available at:

www.training.qld.gov.au/training/courses/studentguide

If I transfer, will my new training provider recognise the training already completed at QATC?

The national VET training system provides a mechanism for credit transfer between training providers. This means that your new training provider should assist you with information on its policies and procedures for managing applications for credit transfer, including the types and amount of credit that may be granted for any subjects or competencies that you have been awarded by QATC.

If I transfer, do I still get access to subsidised training?

Yes - if you are undertaking subsidised training at QATC and need to transfer to a new training provider to complete your training, other training providers will be able to offer you subsidised training.

I have enrolled at QATC but my course has not yet started. What do I do?

If you are doing a course which finishes in 2019, your course is expected to be delivered.

Plans will be put in place so that all currently enrolled students are able to complete the course they are enrolled in and receive the appropriate qualification when the training is completed.

For some individuals, this may mean undertaking your full course with QATC.

For others, it may mean supporting you to transfer your enrolment to an alternative training provider.

I have had an unsolicited approach from another training provider. What should I do?

If you have an unsolicited approach from another training provider, you should act with the usual degree of caution that you apply to all uninvited approaches by sales people.

There is no need to do anything. Most students will finish their course or qualification at QATC.

QATC and government agencies that hold your study details have strict privacy protocols for the treatment of your records. These agencies do not share your details without your permission.

However, some training providers may learn that you are a student of QATC through other means, including word of mouth.

For further information on the transitional arrangements, contact **QATC** on 1800 888 710 or via email at enquiries@qatc.edu.au. Alternatively QATC's website will be frequently updated with the latest information at - <https://www.qatc.edu.au/news/latest-news/>

The **DESBT Customer Centre** (DCC) is available to help on 1300 369 935 or via email at training@det.qld.gov.au. Please feel free to contact the DCC at any time in the coming months. DCC will have the most up-to-date information about the changes at QATC and how they affect you as a student.

Advice on VET Student Loans is available from the **Australian Government's Department of Education and Training** on 1800 020 108 and at www.education.gov.au/vet-student-loans.

If you have any concerns that cannot be resolved by QATC or the above helplines, you can contact the Queensland Government's **Training Ombudsman** through their online inquiry form at <http://trainingombudsman.qld.gov.au/> or by phone on 1800 773 048.